

Declaration under schedule II (Regulation 31(3))

1.(f) Details of lock in period, if any, in respect of a-la-carte channel or bouquets:

There is no lock in period unless the subscriber has opted for an Advance Rental Plan or Long Term Validity Plans/Package

3. Subscription process for subscribing channels on a-la-carte basis:

1. Customer can either choose from the recommended pack or can make his own plan by logging into self-care at the link <https://www.airtel.in/s/selfcare?normalLogin>.
2. The other options/ modes available for changing the pack/plan/channel is as under:
 - Airtel App – Download My Airtel app and login to change your pack
 - TV App – Tune into channel number 998 and choose your desired pack
 - Retailers – Walk to any nearby retailers to choose your pack
 - Inbound call center – Give a call to 12150 and call center executive will help you to choose your pack

5. Procedure for obtaining a new service connection and timelines:

1. Visit airtel website and place order for a new connection - <https://www.airtel.in/>
2. Call Airtel Helpline Number 18001036065
3. Visit your nearest Airtel Dealer